

STEPHENSON RD

VACATING?

Please give 2 weeks notice via the website link, failure to do so will mean a 2 weeks storage charge.

IF YOUR PLANS CHANGE

Please make sure to inform us if your plans change

FINAL INVOICE

If you receive a further invoice before you vacate it's because they are automated, we will amend any charges automatically.

LET US KNOW YOU'VE VACATED

Please email us to confirm you have vacated or call and leave a message, failure to do so will mean you will continue to be charged.

RETURN YOUR KEY

Once Vacated please make sure to return your key to the location specified in the notice acceptance email. which will follow in the next few days.

OPENING THE GATE

To open the gate, please call from your registered mobile phone. This call will show as busy and then the gate will open.

If the gate does not open,

CHECK

- Your phone is not on withheld number.
- You are not parked over the yellow line on the floor, pull back if you are.
- Make sure you are calling 07468 410397
- Make sure you are using the registered phone, it will only work with the registered phone.
- The registered user can call from anywhere and open the gate for you, please call them.
- Still no luck, check the senor on the post has not got a cobweb covering it.
- Still stuck use the emergency intercom.